

# Coffee Shops



## About Us

For 50 years, Cunninghams EPOS Group has been a leading provider of point of sales for a wide range of sectors, including coffee shops, delicatessens and restaurants.

Our expertise and knowledge have helped coffee shops reduce waste, attract new customers and expand their offering.



# How We Help Coffee Shops

As a coffee shop, snack bar or tea room, you'll be running a busy operation, so you need an EPOS solution to make your life easier and more efficient. That's where we can help! Our solution includes:



## Stock Management

Real-time and accurate stock control allows you to confidently order only what you need, helping you reduce waste.



## Information Labels

Create Shelf Edge, Barcode & Natasha's Law labels. Print on label or receipt product information, including allergens, nutrition, cooking instructions sell by/use by dates and ingredients.



## Customer Loyalty

Launch and manage loyalty schemes straight from your EPOS system. Reward your loyal customers with discounts, freebies or points.



## Online Ordering

Let customers order and pay online, for collection or delivery, or reduce queues during peak times by introducing 'order to table'. Connect directly to leading platforms like Just Eat & Deliveroo.



## Single or Multi-Site Management

Manage multiple locations through one single system. Make changes to settings, menus and product prices live across your coffee shops.



## Discounts & Promotions

Run promotions and discounts by day, time, member specific or on the fly. Discounts include BOGOF, meal deals, buy three get cheapest free.



## Powerful Reports

Understand your coffee shop better. Generate detailed insights to help you make the right decisions for your business.

*"We are very pleased to work with Cunninghams EPOS Group – they pull out all the stops for us!"*

Sam Jones  
Warrens Bakery



# Merchant Services

Tired of juggling different EPOS and payment providers? Make the switch to Cunninghams EPOS Group, where you'll receive an all-in-one EPOS and payment solution that brings everything together under a one roof.

 **EPOS system**    **Payments**    **Support**



## Reduced Costs

We're proud to have helped our clients save up to 30% on their operational costs by consolidating their EPOS and payments management.



## Simple Set Up

We'll set you up to take payments in no time with the latest EPOS and Android Chip & PIN technology, designed with convenience, security (P2PE compliant) and simplicity in mind.



## No Hidden Charges

A totally transparent payments solution. No hidden transaction fees.



## Integrated Payments

Say goodbye to manual order input on your EPOS and card terminal. Integrate payments to eliminate errors, speed up service and save on missed revenue.



## Easy Switch

Currently with another merchant services provider? We might even be able to cover the cost of buying out your contract.



## Support

Benefit from on-site, remote diagnostics and telephone calls from our highly skilled team. Plus an account manager by your side, as a dedicated point of contact.



## Enhanced Customer Experience

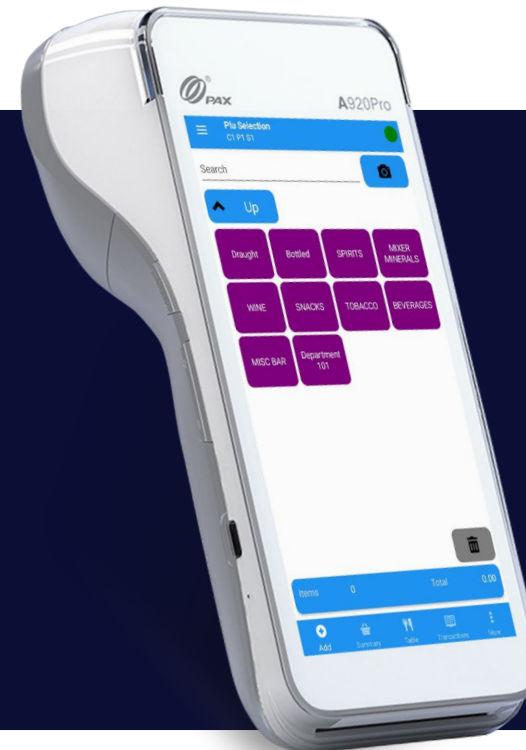
Offer convenient 'pay at table', cashback, tips and Card Not Present (CNP) transactions.

# Experience Quantum Go

## All-in-One Portable EPOS & Payment Solution for Coffee Shops

Say goodbye to juggling multiple devices or being tied to stationary terminals. Take orders and payments from any location using just one device.

- ✓ Queue-busting solution for busy trading hours
- ✓ Compact design, ideal for limited counter space
- ✓ Fast and efficient table service
- ✓ Instant access to allergy and nutritional info
- ✓ Secure payments



# Flexible EPOS Finance Options

When it comes to financing your new EPOS solution, we understand that one size doesn't fit all, which is why we offer a variety of funding options. Choose the option that's right for your business.



## Purchase Outright

Take complete ownership of your EPOS solution by purchasing it outright, including both hardware and software.

Our Purchase Outright option allows you to acquire the system with a one-time payment. For ongoing support and maintenance, we offer plans charged on a monthly, quarterly or annual basis, ensuring your system stays up-to-date and optimised for peak performance.



## Lease

Spread the cost of your EPOS solution over a span of 3-5 years with our Lease option.

We collaborate with leasing companies to ensure a budget-friendly approach to acquiring our advanced EPOS solution. Leasing not only conserves your capital but also provides you with the flexibility to upgrade your system as technology evolves. In most cases, the cost of leasing an asset is deductible as a business expense, so this can reduce your overall tax bill.



## Rental

Simplify your financial planning with our all-inclusive Rental option. For a fixed monthly price, you'll gain access to a comprehensive EPOS solution that includes hardware, software, support and maintenance. You can even include payments with our merchant services solution.

Our Rental option allows you to allocate resources efficiently while reaping the rewards of a feature-rich EPOS system. Focus on growing your business while we take care of your EPOS needs.

# Our Services

We can provide a variety of services to ensure your team and your business makes the most out of your point of sale system.



## Site Surveys

Preparation is the key to success. Our Account Managers complete an on-site survey to ensure that our installation engineers can implement your system with minimal disruption to your customers and business.

## Consultation

These consultations are key to the project running smoothly. It is important that we have full knowledge of your business to allow us to provide you with a system that is fully configured to your requirements, ensuring that it is available to use from day one.





## Project Management

For 4 decades, a personal approach has been paramount to our success. Your dedicated Account Manager will work closely with you and our project team to plan, coordinate and deploy your EPOS solution, including full bespoke system configurations.



## On-Site Training

On-site training tailored around your business needs.

## Help Desk & On-Site Support

Always there when you need us; on-site, online and telephone support from our own highly skilled nationwide engineers and support teams.





## Book a demonstration

To find out how your business could benefit, contact our team today to arrange a demonstration!

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