

Hotels



About Us

For 50 years, Cunninghams EPOS Group has been a leading provider of point of sales for a wide range of sectors, including hotels, holiday parks, pubs and restaurants.

Our expertise and knowledge have helped hotels manage their on-site bars and restaurants, helping to elevate guest experiences and streamline operations.



How We Help Hotels

As a hotel, you'll be running a busy operation, so you need an EPOS solution to make your life easier and more efficient. That's where we can help! Our solution includes:



PMS Integration

Integrate seamlessly with multiple PMS solutions, enabling smooth transitions between your EPOS system and essential hotel functions like room billing, "post-to-room" transactions, and guest check-ins.



Guest Discounts & Loyalty

Boost guest loyalty and drive repeat business with flexible promotions and discounts tailored to your hotel's needs. Run offers based on day, time, or guest membership status.



Table Management

Take complete control of your hotel restaurant or bar's floor plan. See whether guests are enjoying starters, awaiting main courses, or ready to settle their bill.



Room Service Management

Allow guests to order directly from their rooms with our easy-to-use platform from Preoday. They can browse your menu, place orders, and enjoy in-room dining at their convenience.



Kitchen Management

Enhance order accuracy and speed up service. Seamlessly send orders from the EPOS terminal or tablets directly to kitchen and bar printers, or to kitchen display systems.



Powerful Reports

Understand your hotel better. Generate detailed insights to help you make the right decisions for your business.

“We love the fact that just one system can manage both retail and hospitality. The Quantum integration has streamlined our operations, it is fast and responsive which helps support a successfully growing business. We can’t wait to start using the new Shopify integration, which will add another layer to our online shopping offer. ”

Group ICT Manager
Yorkshire Wildlife Park



Merchant Services

Tired of juggling different EPOS and payment providers? Make the switch to Cunninghams EPOS Group, where you'll receive an all-in-one EPOS and payment solution that brings everything together under a one roof.

 **EPOS system**  **Payments**  **Support**



Reduced Costs

We're proud to have helped our clients save up to 30% on their operational costs by consolidating their EPOS and payments management.



Simple Set Up

We'll set you up to take payments in no time with the latest EPOS and Android Chip & PIN technology, designed with convenience, security (P2PE compliant) and simplicity in mind.



No Hidden Charges

A totally transparent payments solution. No hidden transaction fees.



Integrated Payments

Say goodbye to manual order input on your EPOS and card terminal. Integrate payments to eliminate errors, speed up service and save on missed revenue.



Easy Switch

Currently with another merchant services provider? We might even be able to cover the cost of buying out your contract.



Support

Benefit from on-site, remote diagnostics and telephone calls from our highly skilled team. Plus an account manager by your side, as a dedicated point of contact.



Enhanced Customer Experience

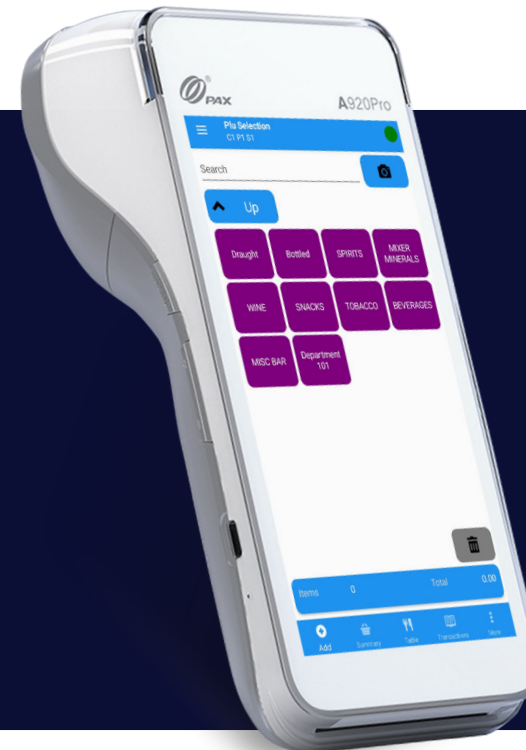
Offer convenient 'pay at table', cashback, tips and Card Not Present (CNP) transactions.

Experience Quantum Go

All-in-One Portable EPOS & Payment Solution for Hotels

Say goodbye to juggling multiple devices or being tied to stationary terminals. Take orders and payments from any location using just one device.

- ✓ Queue-busting solution for busy trading hours
- ✓ Compact design, ideal for limited counter space
- ✓ Fast and efficient table service
- ✓ Instant access to allergy and nutritional info
- ✓ Secure payments



Flexible EPOS Finance Options

When it comes to financing your new EPOS solution, we understand that one size doesn't fit all, which is why we offer a variety of funding options. Choose the option that's right for your business.



Purchase Outright

Take complete ownership of your EPOS solution by purchasing it outright, including both hardware and software.

Our Purchase Outright option allows you to acquire the system with a one-time payment. For ongoing support and maintenance, we offer plans charged on a monthly, quarterly or annual basis, ensuring your system stays up-to-date and optimised for peak performance.



Lease

Spread the cost of your EPOS solution over a span of 3-5 years with our Lease option.

We collaborate with leasing companies to ensure a budget-friendly approach to acquiring our advanced EPOS solution. Leasing not only conserves your capital but also provides you with the flexibility to upgrade your system as technology evolves. In most cases, the cost of leasing an asset is deductible as a business expense, so this can reduce your overall tax bill.



Rental

Simplify your financial planning with our all-inclusive Rental option. For a fixed monthly price, you'll gain access to a comprehensive EPOS solution that includes hardware, software, support and maintenance. You can even include payments with our merchant services solution.

Our Rental option allows you to allocate resources efficiently while reaping the rewards of a feature-rich EPOS system. Focus on growing your business while we take care of your EPOS needs.

Our Services

We can provide a variety of services to ensure your team and your business makes the most out of your point of sale system.



Site Surveys

Preparation is the key to success. Our Account Managers complete an on-site survey to ensure that our installation engineers can implement your system with minimal disruption to your customers and business.

Consultation

These consultations are key to the project running smoothly. It is important that we have full knowledge of your business to allow us to provide you with a system that is fully configured to your requirements, ensuring that it is available to use from day one.



Project Management

For 4 decades, a personal approach has been paramount to our success. Your dedicated Account Manager will work closely with you and our project team to plan, coordinate and deploy your EPOS solution, including full bespoke system configurations.



On-Site Training

On-site training tailored around your business needs.

Help Desk & On-Site Support

Always there when you need us; on-site, online and telephone support from our own highly skilled nationwide engineers and support teams.



Book a demonstration

To find out how your business could benefit, contact our team today to arrange a demonstration!

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